



PLANT & TOOL HIRE

QUALITY POLICY



The Company is committed to providing a consistently high quality service to its customers, complying in all respects with any relevant Trade and National standards, fit for purpose and safe in use, affording complete customer satisfaction in terms of quality, reliability, availability, safety, contract specification and performance. The Company achieves these quality objectives through an implemented and maintained Quality Assurance System which is aligned against ISO9001.

The operation of the Quality Policy is the responsibility of every employee in the organisation, and the Company undertakes to train all staff in Quality Assurance systems and techniques to achieving continuous improvement.

The Company accepts that Customer's Quality Representatives can gain reasonable access to the Quality System, including any relevant quality documentation pertaining to work carried out on behalf of the Customer.

The Company's Quality Objectives:-

- Suitability** Selecting the most efficient and safe equipment for the hire market and matching it to customer needs.
- Availability** Supplying the customer with the right equipment at the right time
- Reliability** Buying reliable products and servicing and maintaining the hire fleet to the highest standards
- Safety** Ensuring that equipment is maintained in safe working condition and that safety equipment is provided for customer use on request

The Manager at each location has the authority to deal with all quality matters for the Company. Deviation from company policy is not permitted without the prior written consent of a Managing Director. The Company's quality policy is to provide necessary resources and infrastructure to meet the requirements of ISO9001: 2008

Douglas Anderson
Joint Managing Director

Iain Anderson
Joint Managing Director